



JOB DESCRIPTION

Job Title: Registered Nurse

Reports To: Nursing Services Lead

Department: Nursing

Location: Jubilee House

Role Purpose

To provide nursing and personal care for members of the Fire Services community, providing face to face support through our residential rehabilitation and respite service, and ongoing support using digital solutions.

Outcomes

1. The beneficiary remains at the heart of service delivery with care and support personalised to meet their individual needs. The compassion in practice values (care, compassion, competence, communication, courage and commitment) underpin service delivery.
2. The beneficiary feels fully supported to participate in the rehabilitation process. Integrated ways of working are evident with the multi professional team working in partnership with the beneficiary to identify a bespoke programme of activity to meet individual needs.
3. Enquiries for nursing services are triaged in line with agreed inclusion and exclusion criteria and service delivery guidance.
4. Pre-admission telephone or digital assessments identify beneficiary need and are used to inform the care planning process.
5. Holistic needs assessments inform decision making and are used alongside evidenced based judgements to plan and deliver individualised care to meet beneficiary need
6. Digital solutions are used where appropriate to support beneficiaries in their home environment, blending digital provision with residential and community-based support, providing information and advice where required.
7. Risk to potential and actual service users is mitigated and managed through the process of triage, effective interaction with the beneficiary (or their advocate) and any other relevant practitioner both internal and external to the FFC.
8. Clinical expertise, knowledge, insight and evidence informs practice and services are delivered within organisational parameters and professional boundaries.
9. Care is delivered in accordance with both internal and external organisational and

regulatory requirements.

10. Nursing services are delivered within the governance framework of the FFC and comply with organisational, regulatory and professional requirements. There is a positive contribution to the development of the policies and procedures that underpin the clinical governance framework.
11. Health and well-being needs of beneficiaries are met through individual interactions, the delivery of group health education sessions and use of health promotion resources, either face to face or using digital technology.
12. Daily activity is planned and organised effectively, taking into account beneficiary need priorities and individual responsibilities. There is effective delegation and supervision where appropriate to the clinical assistants and the team feel supported by the duty nurse in their work.
13. The effectiveness of service delivery is known. Outcomes and experience measures are applied consistently, data is collected and analysed to evidence short and long-term impact.

Financial Structure

This role has no budgetary responsibility or purchasing authority

Person Specification

Skills, Knowledge and Experience

Evidence of post registration experience in an adult setting

Experience of working within a rehabilitation setting with a broad knowledge and skill base

Experience of carrying out assessment and/or providing support via telephone and web-based platforms

Excellent organisational skills with the ability to prioritise workload and delegate effectively to others

Ability to work unsupervised as well as part of a multi professional team.

Evidence of being caring and compassionate with a good understanding of managing individuals with complex needs

Evidence of a knowledge and understanding of broader determinants of health and wellbeing, and a demonstrable ability to deliver health and wellbeing information to diverse audiences

Evidence of knowledge of the Care Quality Commission, and the Fundamental Standards. Further knowledge of the KLOES and the 5 key questions that form part of any CQC inspection

Evidence of knowledge and understanding in developing policies and procedures, and knowledge of aspects health and safety relevant to the role

Demonstrable ability to communicate effectively with people at all levels both verbally and

in writing, together with sound judgment skills.

Good self-awareness skills, evidence to show that you are open, honest, transparent and reflective in your practice.

IT competent, able to use standard Microsoft packages and Customer Relationship Management / Electronic Recordkeeping Systems

Flexible approach to working and ability to adopt a problem-solving approach

Qualifications / Professional Memberships etc.

Registered General Nurse (Adult) currently registered with the NMC

Evidence of current continuing professional development appropriate to the role

Job Description Authorised by:

Name: Sharon Bailey

Job Title: Director of Beneficiary Services

Date: March 2021