



## JOB DESCRIPTION

**Job Title:** Physiotherapist  
**Department:** Beneficiary Services  
**Reports To:** Lead Practitioner (Physical Health)  
**Location:** Home based (UK)

### Role Purpose

To provide physiotherapy assessment and treatment for members of the Fire and Rescue Services Community telephone and web-based interactions (individual and group format)

### Outcomes

1. The overall beneficiary experience is positive, the beneficiary remains at the heart of service delivery and receives support which is outcome focused and personalised to meet individual need.
2. Own clinical caseload is delivered. Beneficiaries receive group and 1:1 support to meet their physical health need using digital and telephone interactions. Support is outcome focused and personalised to meet individual need.
3. Working in partnership with beneficiaries, practice is evidence based and robust clinical reasoning underpins decision making.
4. Risk is mitigated and managed through the assessment process, effective interaction with the beneficiary and any other relevant practitioner both internal and external to the organisation.
5. Holistic needs assessments inform the development of treatment / self-management plans and individual programmes, with these being evaluated and adapted appropriately, taking into account changing beneficiary need and further goals.
6. There is onward referral to residential services or alternative support pathways where there is an identified need (FFC support pathways and external avenues of support). Resources available to support beneficiaries are current, relevant and informed by best practice and evidence.
7. Integrated support is evident; a multi professional team work in partnership with the beneficiary to identify solutions to meet their physical, psychological and social needs.
8. Services are delivered within the governance framework of The Fire Fighters Charity and comply with organisational, regulatory and professional requirements.

9. Daily activity is organised effectively in consultation with the wider multi professional team, taking into account beneficiary need, priorities and individual responsibilities.
10. The effectiveness of service delivery is known. Outcomes and experience measures are applied consistently, data is collected and analysed to evidence short and long-term impact
11. The Charity's values are upheld and underpin all aspects of work

### **Financial Structure**

This role has no budgetary responsibility or purchasing authority

### **Person Specification**

#### **Skills, Knowledge and Experience**

- a) Experience of working within a rehabilitation / recovery / wellbeing setting with a broad knowledge and skill base
- b) Evidence of working with a variety of client groups and conditions, including working with clients with musculoskeletal, neurological and long-term conditions.
- c) Experience of providing remote physiotherapy support via telephone and web-based platforms
- d) Excellent organisational skills, flexibility, adaptability and the ability to prioritise workload and delegate effectively
- e) Experience of outcome measurement – effective data collection / analysis / reporting
- f) Knowledge of the principles of data protection, confidentiality and recordkeeping.
- g) Demonstrable ability to communicate effectively with people at all levels both verbally and in writing, together with sound judgement skills.
- h) IT competent, able to use standard Microsoft packages and Customer Relationship Management / Electronic Recordkeeping Systems
- i) Ability to work effectively unsupervised as well as part of a multi professional team
- j) Evidence of running group sessions (educational and activity based) both in person and online
- k) Flexible approach to working as this role may require the post holder to attend our Centres and provide occasional short term cover

#### **Qualifications / Professional Memberships**

BSc (Hons) Physiotherapy or an alternative appropriate recognised qualification  
Registered with the HCPC

Qualified Member of the CSP

Evidence of current continuing professional development appropriate to the role

**Job Description Authorised By**

**Job Title:** Director of Beneficiary Services

**Date:** February 2022